

**Home Service Improvement Group**

Latest meeting actions - 25 May 2017

- Updates from Partnership Core Group and Estates Development Budget (EDB) Panel
- Resident Inspectors reported on K&T Heating and EDB Projects
- Mears Parking Guidance for employees discussed
- Constructors Code Of Conduct finalised
- Repairs Handbook finalised
- Planned future items for Home
- Tenancy & Neighbourhood
- Looking at problems on estate grounds and gardens. Sorting out cleaning issues and developing growing projects. Building and strengthening communities. Helping create communities where people respect each other.

**Tenancy & Neighbourhood Service Improvement Group**

Latest meeting actions - 21 June 2017

- Blue page enquiry: Residents' right to safety. How will the council meet this responsibility? New legislation has enabled ASB team to act robustly. SIG to monitor and promote successes
- Grounds maintenance Review: T & N to work with Home SIG on particular aspects.
- Work plan: to include Star Survey, Estate inspection Review, Blue page 3 star items, changes to tenancy agreement, relevant letters to be discussed before sending to tenants.
- Elections to group at September Area Panels.

**Business & Value for Money Service Improvement Group**

Latest meeting actions - 27 June 2017

- Working on person specification for involvement
- Discussed the STAR survey Task and Finish Group
- Input on Annual Housing Report
- Designed final themes for Citywide Conference breakout group

**Involvement & Empowerment Service Improvement Group**

Latest meeting actions - 1 June 2017

- Resident Involvement Budget update
- Review of training for residents
- Producing Tenant & Resident Association Handbook

- Planning TRA Health Check Workshop